From: Mike Hanke mike.hanke@weinsuregroup.com

Subject: RE: Urgent

Date: Aug 11, 2022 at 12:00:32 PM

To: David Mason mason46385@comcast.net

I show Condo policy is active.

Next payment of \$180 is due 11/10/22

Let me know if you have any questions or need anything.

Take care!

Thank you for your business and continued referrals,

Mike Hanke

Agency Owner 1845 Collier Parkway #101 Lutz, FL 33549

Office: (813) 575-1580, opt 3

Fax: (877) 580-0628

Customer Service: 877-677-4063 x 7400

Mike.Hanke@weinsuregroup.com www.weinsureallofflorida.com



From: David Mason <mason46385@comcast.net>

Sent: Thursday, August 11, 2022 9:53 AM

To: Mike Hanke <Mike.Hanke@weinsuregroup.com>

Subject: Re: Urgent

CAUTION: This email originated from outside the We Insure Organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mike,

All is good with the Auto Insurance-thank you.

I paid the condo yesterday but the money did not clear. Can you please check to make sure it's current? Also, the policy shows "active " but it also shows "suspended " which does not make sense.

I just want to make sure everything is up to date.

Please let me know.

David

Sent from my iPhone

On Aug 7, 2022, at 3:16 PM, Mike Hanke < Mike. Hanke@weinsuregroup.com > wrote:

???

I show his auto policy is paid in full, renews on 10/28/22

Now the condo policy I show is due on 8/11/22

Let me know if you have any questions or need anything.

Take care!

Thank you for your business and continued referrals,

Mike Hanke

Agency Owner

1845 Collier Parkway #101

Lutz, FL 33549

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Mike.Hanke@weinsuregroup.com www.weinsureallofflorida.com On Aug 7, 2022, at 3:55 PM, David Mason < mason46385@comcast.net > wrote:

CAUTION: This email originated from outside the We Insure Organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Mike,

I am in town in Tampa and reviewing some of our documents and can't seem to find Matt's auto insurance policy update. I thought this was auto payment and need to get this resolved asap. Please call me at your earliest convenience at 219-405-2697. I am available today-Sunday if you get this.

David Mason

Sent from my iPad