

## **Player Registration and Profile Creation**

### **Features:**

Provide credit for additional services, which can be used partially for various offerings like educational advising by Paula.

## **Post-Categorization Options**

### **Elite Players:**

Access additional services, such as sessions with educational advisors like Paula, with the option to apply credits towards these services.

## **Features for Each Role**

### **Players**

Access additional services with the ability to apply credits.

### **Paula (Educational Advisor)**

Provide educational advisory services to both Elite and Prospect players.

Offer guidance on academic profiles, college applications, and eligibility for college hockey programs.

Conduct sessions with players, accessible through the platform, with payment options integrated.

Apply credits from player registrations towards the cost of advisory services.

## **User Management**

### **User Registration:**

User registration form with fields coupon and referral code

The option to register via social media accounts (e.g., Google, Facebook).

## **Player Evaluation and Categorization**

### **Profile Review:**

Option for admins to leave internal notes on player profiles.

### **Categorization Notifications:**

Automated email and in-platform notifications sent to players regarding their categorization status.

Option to customize notification templates.

### **Player Progress Tracking:**

Tools for admins to track the progress of players over time.

Detailed history of evaluations and categorization changes.

## **Camp and Program Management**

### **Prospect Camp Registration:**

Options for separate training programs or guidance sessions.

Event Calendar:

Integrated calendar showing upcoming camps, events, and deadlines.

Sync options with personal calendars (e.g., Google Calendar, Outlook).

## **Additional Services and Educational Advising**

### **Paula (Educational Advisor) Service:**

Overview of educational advising services offered by Paula.

Booking system for scheduling sessions, with an option to select available dates and times.

Pricing details and payment integration for booking services.

Option to apply registration credits towards service fees.

Testimonials and success stories from past users.

### **Service Management (Admin):**

Tools to manage available services, including pricing, availability, and bookings.

Reporting tools to track service utilization and revenue.

## **Payment and Subscription Management**

### **Payment Processing:**

Option to apply credits towards payments.

## **Communication and Notifications**

### **In-Platform Notifications:**

Notification system integrated within the user dashboard.

Options for users to mark notifications as read, archive, or delete.

### **Messaging System:**

Internal messaging system allowing communication between players, parents, admins, and service providers like Paula.

Inbox management with options to flag, sort, and filter messages.

### **Support and Contact**

#### **Contact Us Page:**

Contact form for inquiries with fields for name, email, subject, and message.

Support information including email addresses, phone numbers, and live chat options.

#### **Support Ticket System:**

Users can submit support tickets for issues or inquiries.

Admin interface to view, respond to, and resolve tickets.

Ticket management tools with options to assign tickets to different support agents.

### **Content and Legal Management**

#### **Cookie Policy and GDPR Compliance:**

Notification and management of cookies used on the platform.

User options to accept or manage cookie preferences.

Compliance with data protection regulations (GDPR, etc.).

### **Analytics and Reporting**

**User Analytics:**

Tracking and reporting on user activity, including registrations, logins, and profile completions.

Data visualization tools for better understanding user engagement.

**Financial Reports:**

Reporting tools to generate financial reports on transactions, revenue, and subscription renewals.

**Camp and Service Utilization Reports:**

Insights into camp registrations, service bookings, and overall utilization.

Customizable reports for different time periods and categories.

**Miscellaneous Features****Error Pages (e.g., 404, 500):**

Friendly error messages with navigation options back to the homepage or other key sections.

Customizable design to match the platform's branding.

**User Settings and Preferences:**

Options for users to manage account settings, including password updates and notification preferences.

Profile privacy settings to control who can view the profile and its contents.

**Data Backup and Security:**

Regular data backups to ensure the platform's data integrity.

Security features including encryption, two-factor authentication, and access controls.

## **Paula (Educational Advisor) Service Page**

### **Sub-Pages/Sections:**

**Service Overview:** Description of educational advising services offered by Paula.

**Testimonials:** Reviews or success stories from past users.

**Service Options:** List of available services (e.g., academic profile review, college application guidance) with pricing.

**Booking Form:** Select service, date, and time for the session.

**Payment Section:** Integration with a payment gateway, option to apply credits.

**Confirmation Page:** Display after successful booking and payment, with session details.